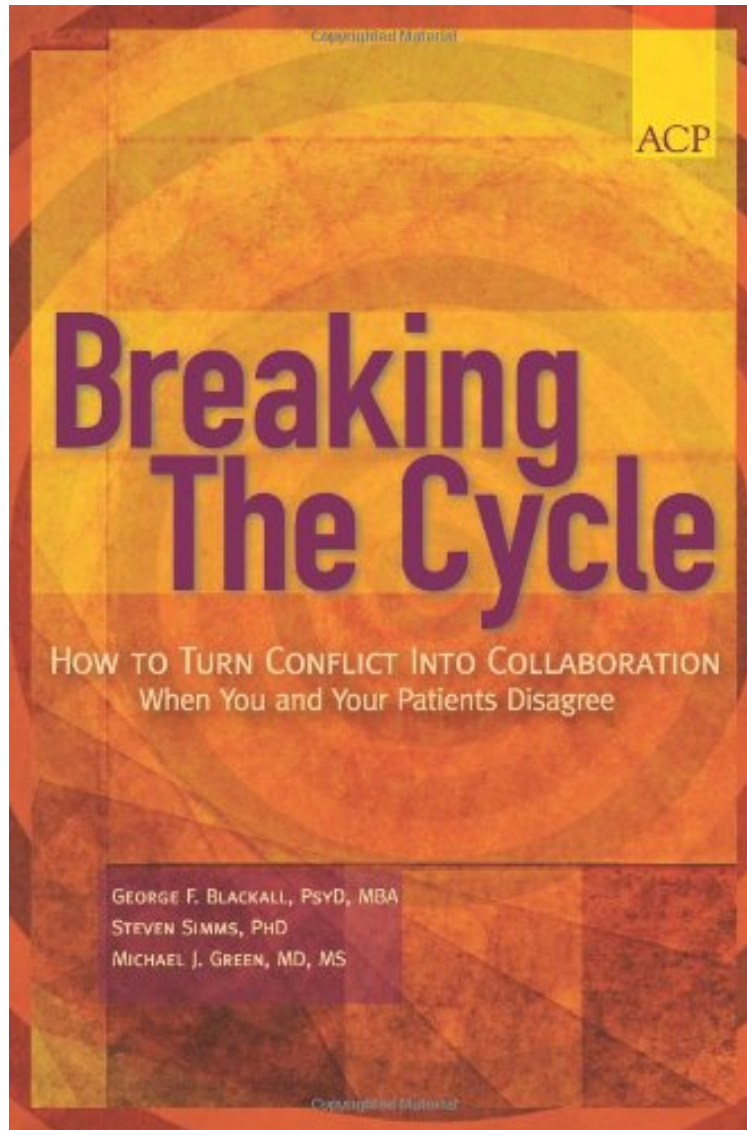


(Free) Breaking the Cycle: How to Turn Conflict Into Collaboration When You and Your Patients Disagree

Breaking the Cycle: How to Turn Conflict Into Collaboration When You and Your Patients Disagree

George F. Blackall, Steven Simms, Michael J. Green

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George F. Blackall, Steven Simms, Michael J. Green : Breaking the Cycle: How to Turn Conflict Into Collaboration When You and Your Patients Disagree before purchasing it in order to gage whether or not it would be worth my time, and all praised Breaking the Cycle: How to Turn Conflict Into Collaboration When You and Your Patients Disagree:

0 of 0 people found the following review helpful. A Great Book for Educators, TooBy CustomerIn Breaking the

Cycle, George Blackall, Stephen Simms, and Michael Green have drawn upon their considerable expertise in psychology, family therapy, and human relations to deliver practical processes that can develop and maintain mutually beneficial relationships between doctors, patients, and families. Having worked in the pupil services arena of public education throughout my career, I am quite familiar with conflict between educational professionals and both families and children. Breaking the Cycle provides a logical, no-nonsense, and positive approach not only to remediate dysfunctional relations, but also to prevent school/family relations from breaking down in the first place. In the issues that confront students in today's schools, everyone wants solutions that are beneficial to the child, but for many reasons--lack of trust, misunderstandings, assumptions, and so on--the teamwork so necessary for the successful resolution to educational problems can disintegrate and become non-productive. Blackall, et al clearly and succinctly lead the reader to an understanding of the cycle of conflict, proceed to an explanation of unproductive cycles in relationships, and finally bring the reader the tools and processes by which he or she can effectively respond to difficult relationships. By understanding and following the approaches outlined in Breaking the Cycle, educational professionals as well as medical professionals can build synergistic relationships that benefit all stakeholders. 0 of 0 people found the following review helpful. easy read, reasonable concepts By Sandra M. This book is an easy read with no jargon. The authors have clinical experience with tense patient care situations including upset family and with non-compliant patients. They offer their cumulative wisdom. The book contains some paradigm-shifting concepts and tools to defuse these situations and make them more productive. I think to get the most out of the book you would have to do some role-playing. My principle objection is that it puts everything on the doctor and other health care providers, eliminating even more responsibility from patients and families to follow medical advice and basically behave themselves. 0 of 0 people found the following review helpful. Five Stars By CustomerGreat

Doctors want to help their patients. Patients want their doctors to help. But when conflicts arise and lead to an impasse over issues as simple as prescribing antibiotics for a cold or as complicated as end-of-life care physicians can be left feeling frustrated and helpless. As their relationship deteriorates, both doctor and patient feel misunderstood and cut-off. Inspired by the authors' experience with a twelve-year-old girl who struggled to take life-saving medication and based on principals and proven techniques from the field of family therapy, the authors present a unique approach to the problem of doctor patient conflict. This practical guide focuses on how changes in a physician's thinking can improve challenging interactions. Breaking the Cycle features: A wealth of real-life experiences and case studies that show how impasses arise and how best to respond. A systematic approach that helps readers overcome impasses by building relationships with their patients, not withdrawing from them. The knowledge, insights, and experience of an internist, health psychologist, and family therapist. Breaking the Cycle explains how physicians can understand, approach, and resolve doctor patient conflict in a way that breaks down barriers and builds stronger, more gratifying relationships.

Breaking the Cycle will be of enormous help to physicians of every stripe. The authors present important lessons about shifting from conflict to collaboration gleaned from Salvador Minuchin and other family therapists. They analyze cases in depth to make these lessons vivid, real, and compelling. A special feature of this book is the presentation of both physicians and patients in a narrative, biographical context, which provides more complete psychological insights for problem solving. This humanizes physicians and is also especially respectful to patients. The cases beautifully show us something fundamental about caring for patients: effective care begins with genuine interest in building relationships with patients, and is sustained by genuine curiosity about the patient's perspective. --Jodi Halpern, MD, PhD, author of From Detached Concern to Empathy: Humanizing Medical Practice As medical paternalism has declined over the past 50 years, doctors have increasingly encountered the refusing patient, both in ambulatory and inpatient settings. Often, such patients frustrate doctors, polarize health care teams, and drive a wedge between the doctor and patient. The authors have developed a practical approach that actually helps physicians, patients and families reduce conflict and power struggles in order to provide the best care for patients. Their creative and original model, amply described with many real case examples from internal medicine and pediatrics, applies a systems approach from family therapy to resolve the kind of real-world challenges that patients and physicians face every day. Speaking as one of the frustrated physicians who has tried to resolve these issues in practice, I am delighted to report that this book by Blackall, Simms and Green is just what I've been waiting for! --Mark Siegler, MD, Author of Clinical Ethics: A Practical Approach to Ethical Decisions in Clinical Medicine Blackall, Simms, and Green provide a valuable map for those of us striving to navigate the murky waters of challenging physician patient interactions. Their model is clearly presented, lucid, and practical. --Dan Shapiro, PhD, author of Delivering Doctor Amelia